



April 9, 2023

Our Valued Customers,

Sysco Louisville is pleased to inform you that our latest contract offer was ratified today by the International Brotherhood of Teamsters Local 89, which represents our driver associates.

Beginning, Monday, April 10, Sysco Louisville will operate business as usual. Please note some key points regarding our operations this week:

- Effective April 10, Will Call will return to normal operating hours, Monday – Friday 8AM – 5PM and Saturday 8AM – 12PM.
- Cut off time for placing orders will remain at 3PM each day.

From the entire Sysco Louisville team, we thank you for your patience and support during this time. While the Teamsters' actions caused significant challenges to your business and ours, we engaged all available resources and worked tirelessly to serve as many customers as possible. We're looking forward to getting back to business as usual and supporting your business.

If you have questions about your order, please contact your Sysco VPNA.

Sincerely,

A handwritten signature in black ink, appearing to read "Greg Keller", with a stylized, flowing script.

Greg Keller
Senior Vice President – National Sales