Step-by-Step

The next step is to register your account online so you can view products, access pricing, and begin placing orders.

Creating a new account (For customers who do NOT yet have a registered account, please refer to **Step 8** at the end of the document. This section explains how to create a new account. Once your account has been created, you can return to **Step 1** and follow the remaining instructions to complete your account registration for online access. Thank you!)

Online Account Registration – Registering an existing account:

Step 1
Visit www.HDSupplySolutions.com

Step 2
Click "Sign In" or "Register" in the top-right corner of the page.

Step 3
Select "Register for an Account."

Step 4

A new screen will appear. Please complete the following fields:

Step 5

When prompted, select "My company has an existing HD Supply account."

Step 6

Enter your HD Supply account number and your billing ZIP code.

Step 7

Follow the remaining on-screen instructions. Once completed, your account will be ready for online access.

Credit Terms (Optional)

If you would like to apply for credit terms, you can complete the online application for review at:

👉 **https://hdsupplysolutions.com/s/credit_application**

Applying for credit does not automatically approve terms; our credit team will review your submission and follow up with next steps.

We're Here to Help

If you have any questions, concerns, or need assistance at any point during registration, please feel free to reach out to me directly (503-847-8675 Crissi.misso@hdsupply.com**) or contact one of the support resources listed below. We're happy to help and look forward to working closely with you.**

Need Assistance?

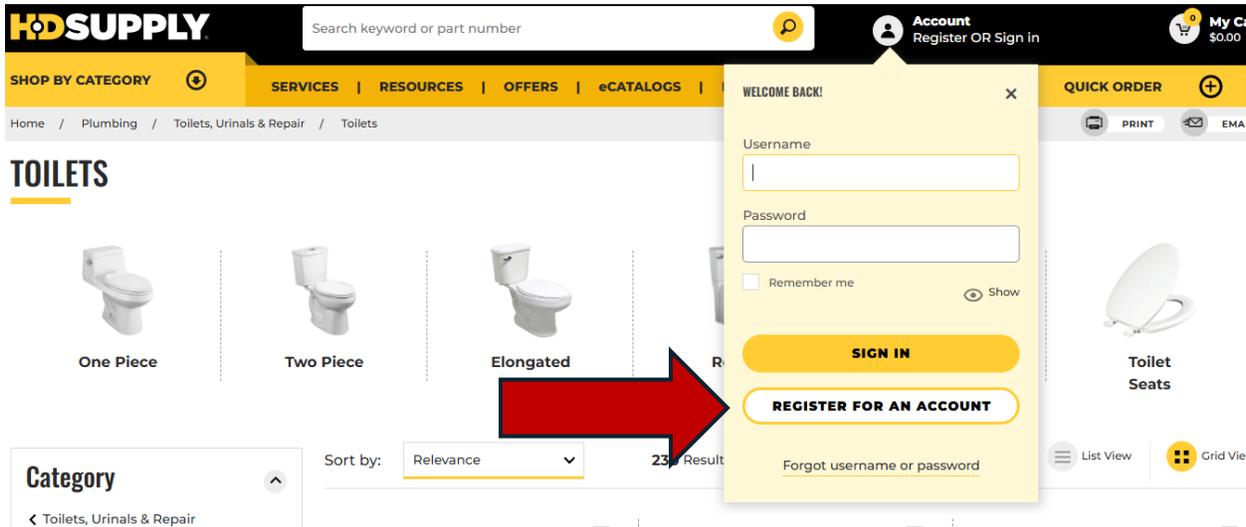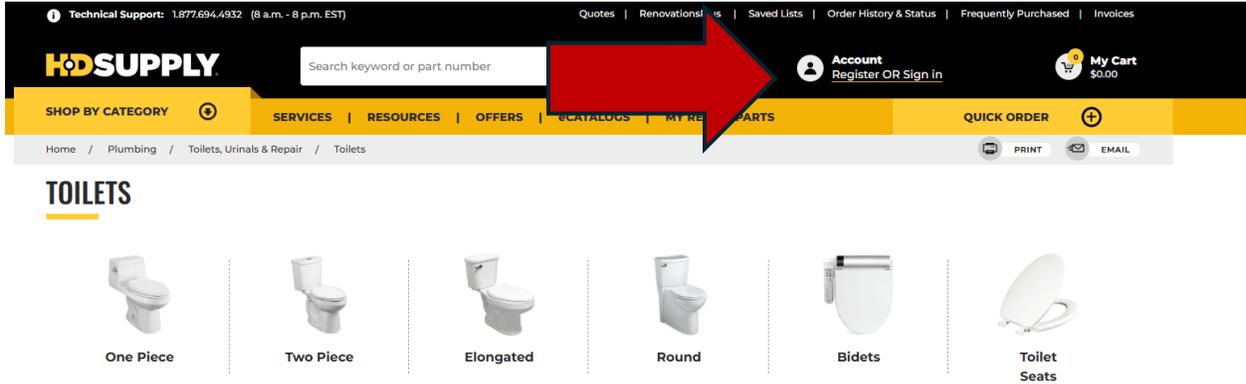Below are key support contacts you may need:

Service	Phone	Email
Account Setup & Changes	1-800-798-8809	fmaccountservices@hdsupply.com
Credit Billing/Payments	1-800-798-8888	invoicecopies@hdsupply.com
Product Support	1-800-431-3302	fmproductsupport@hdsupply.com
Website Help	1-877-694-4932	customercare@hdsupply.com
Special Orders/Quotations	1-800-431-3003	fmspecialorders@hdsupply.com

Registering a New account:

Step 8

Select "Register for an Account."

Step 9

A new screen will appear. Please complete the following fields:

ACCOUNT REGISTRATION

1 Profile Information

First Name *

Last Name *

Email address *
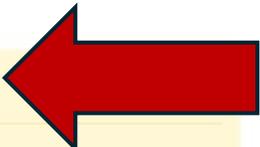
Username *

Password *

Confirm Password *

- 8 - 32 characters
- At least one uppercase letter
- At least one lowercase letter
- At least one special character
- At least one number
- No spaces

○ My company has an existing HD Supply account   ○ Create new account

Please Note: Your company may already have an account. Your customer number can be found on a previous packing list or invoice , or call on us 1.877.694.4932 to check.

Customer Number *

Billing Zip Code *

NEXT

Step 10

When prompted, select "Create new account"

Step 11

Follow the remaining on-screen instructions. Once completed, your account will be set up, and you can now refer to step one to register your account for online access.